The use of technology is revolutionising the workflow and processes of the Financial Services industry. Tasks once associated with paper money, bulky computers and human interaction are now being transformed by digital optimisation. Accelerating technological advances are also creating entirely new business propositions such as peer-to-peer lending, digital currencies, mobile banking, online investment and new payment systems.

The unique challenges faced by any business – regardless of sector – can be addressed with the help of digital technology, and choice of technology partner is critical to the project's success.

Sector Challenges

Outlined below are just a few of the needs and difficulties our customers in the Financial sector tell us they face:

- **Managing existing network infrastructure:** For the Finance Sector network requirements are rarely static, and the need to be flexible and secure to support factors such as reorganisation, personnel changes, mergers and acquisitions is a high priority.

- **Management of mobile working:** With a growing number of businesses operating in a mobile-first, Cloud-first world, the onus on increasing security for Finance companies is extremely high. They need to be able to protect their data at all costs to comply with numerous stringent regulations.

- **Supporting legacy systems:** Constant technological change weakens the business value of legacy systems which have had huge investment over the years. Those choosing to support legacy systems face security vulnerabilities from outdated software and infrastructure, lack of flexibility and cost disadvantages.

- **Moving to the Cloud:** With many industries embracing Cloud-based platforms to cut costs and drive efficiencies, there has been a certain amount of trepidation from the Financial Services sector to fully embrace Cloud Computing due to security and compliance concerns.

- **Management of multiple systems and system integration:** Employee productivity and satisfaction are directly related to the tools they are given. However, managing multiple communication suppliers can be costly and ineffective for today's omni-channel requirements.

Just some of the solutions GCI provide to the Financial Sector

Microsoft Skype for Business:
Skype for Business provides the ability for staff and associated partners to communicate and collaborate more effectively, combining voice, instant messaging, video and email at the touch of a button. For the Finance sector, Skype allows users to be productive wherever they are working from, but most imperatively, it does so from a secure Cloud platform. GCI is also one of the UK's top 5 Skype providers amongst 25,000+ partners.

**GDPR, PCI Compliance Services and Call Centre Solutions:**
Financial institutions process a vast amount of personal, confidential data on a daily basis. When the General Data Protection Regulation comes into force in May 2018, businesses will need to ensure information is stored under strict new data protection guidelines. GCI's GDPR products and services are specifically designed to help organisations achieve GDPR compliance – on time, to budget and with the minimum amount of business disruption.

Microsoft Enterprise Mobility + Security (EMS):

EMS is a sophisticated suite of programmes that provides an identity-driven security solution. Trusted by both the UK and US governments, it controls access to a company's files regardless of the type of device used. GCI can deploy and manage EMS to assist Finance companies with General Data Protection Regulation (GDPR) and ISO compliance, carefully consulting with you to ascertain your needs and deliver a comprehensive package of fully-managed services.
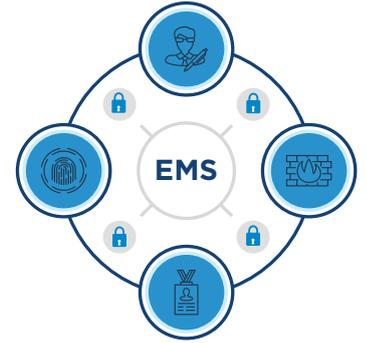
Modern WAN and LAN (Network and Infrastructure):

GCI can deliver fully-managed, cost- effective WAN connectivity and state-of-the-art wireless LAN.

Security Tools:

In the Finance sector where security is a must, GCI can secure your network with fully-managed firewalls and tools to monitor and manage the devices and people that connect to your network.

Cloud and Hybrid Services (Cloud):

Our Cloud services range from private Cloud, dedicated server hosting, hosted desktop and public Cloud via Microsoft Azure. All of this is underpinned by effective disaster recovery and the flexibility to scale up or down depending on your requirements.
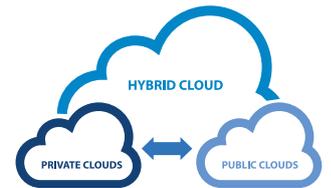
IT Support services:

GCI's IT Support services provide complete flexibility, with a range of services from a "pay-as-you-use" model to a fully-managed provision. Whether you just want help with essential tasks such as patching, to total management of your infrastructure, we can assist you round-the-clock.

Case Studies

Click below to see how we've helped to digitally transform one of the UK's leading Chartered Accountants.

Myers Clark
Trusted for over 100 years

About us

GCI are a leading Converged ICT Service Provider. For two decades we've been passionate about delivering business transformations through technology to deliver positive business outcomes for our customers. We help thousands of Public and Private sector customers globally transform from traditional technology environments to digital BAU. With five integrated technology pillars, our business is underpinned by a dedication to service excellence and to providing the very best, innovative technologies to our customers.

For more information regarding our services, please contact us at:

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