



VoIP User Guide

Panasonic TGP500 Cordless



TGP500 Cordless Quick Reference Guide

Answer a Call:

Press the Speaker button, or press the talk button

Place a call:

Pickup the Handset, press the Speaker or talk key and then dial the required number.

Receiving a 2nd Call:

While first call is active, press the switch softkey to put first call on hold and answer the second call

Call Hold:

To put a call on hold, press the hold softkey. The caller hears a series of three rapid beeps or Music on Hold. To resume the call, press the flashing hold softkey

Conference Call:

During an active call, press the Menu key and then scroll down to conference (Option 4). The first call is placed on hold. Dial the second person's telephone number. When the second person answers, press the conf soft key all three parties are connected in the conference call.

Call Transfer:

During an active call, press the menu button, scroll down to transfer (Option 2), the current call is placed on hold. Next, dial the number for which you are transferring to. Wait for the call to be answered and then press the trans soft key to transfer the call

Voice Mail:

To access voicemail, press the Menu key, scroll down to the voicemail icon, press select and the handset will dial the voicemail number.



For further information please contact your account manager in the first instance or our helpdesk as below:

Email: service.desk@gcicom.net | Service desk direct dial: 0844 443 3538